

# Fiona Thornton Jewellery

## Terms and Conditions

Following the client's expression of interest in commissioning, a meeting is arranged to explore ideas. Discussions include design possibilities, an estimation of the time it would take to make the piece and some idea of how much it would cost. If it is a particularly large or complicated piece, it may be necessary for the artist to do some research before estimates can be given.

Sketches are produced, which visualise and expand upon ideas already discussed. A meeting is arranged where the client can review sketches. Sometimes further sketches need to be produced to arrive at the final stage.

Once the final design has been agreed with the client, accurate information on timescale and costing can be given, and a deposit can be agreed upon and work proceeds on the final piece.

There may be an opportunity for the client to visit the studio to view the work in progress. The artist will keep the client up to date on how the work is progressing.

Once the work is completed, the client can collect his / her work. The artist will package it to ensure safe handling and transportation.

- An initial meeting will establish the parameters of the commission, in terms of materials, budget and basic ideas.
- At a second meeting, if an initial design idea is agreed upon, a series of rough sketches will be presented giving a number of options for the client. An estimation of timescale and costs will be given at this point and a non-refundable deposit of 30% of the quoted cost is requested. A fee and a deadline are agreed upon.
- A final design will be produced and production will proceed.
- The client will be updated as necessary. (Particularly where precise sizing is necessary) This can happen by email, or in person.
- On completion of the commission, the client will collect the piece(s) and the balance of payment will be paid.
- If necessary, delivery or postage can be arranged, but an extra cost will be incurred by the client to cover postage insurance. Payment must be completed prior to postage or delivery.
- If a piece of jewellery must be made within a particularly short timescale, the artist may have to work with materials in stock or easily available, and a hallmarking may not be possible.
- All jewellery is packaged in high quality boxes, with a polishing cloth, care instructions, a ribbon and a bag if requested. If a commission is being posted, the box will be carefully packed in a padded envelope and posted by registered post.
- As the commissioned piece(s) is designed with client participation, the only occasion where a refund is given is when the work completed contains any manufacturing or technical faults or defects, and this refund will amount to the total cost excluding the costs of the materials used.
- In the event of circumstances beyond the designer's control, which may delay the completion of the work by the artist, the relevant information will be communicated as soon as possible and the designer and client will agree a new deadline or an alternative arrangement.

### **Who are my customers?**

Women	18 – 30	silver, colour, big, rings, pendant, choker
Women	30 – 50	silver, colour, gold, bracelet, pendant
Women	40 – 60	silver, gold, plain, celtic, earrings, chain
Men	18 – 30	silver, colour, rings, cufflinks
Men	30 – 60	silver, gold, celtic, cufflinks, tiepin, money clip
Children	0 – 12 12 – 18	silver, birth stone, engraving, bangle, cross silver, colour, cross, bracelet

Plain silver pendant	€140	€ 56 (250%)
Plain silver earrings	€ 80	€ 32
Plain silver bracelet	€140	€ 56
Plain silver cufflinks	€ 80	€ 32

Silver & gold pendant	€170	€ 68
Silver & gold earrings	€120	€ 48
Silver & gold bangle	€120	€ 48
Silver & gold cufflinks	€120	€ 48

Silver & colour pendant	€120	€ 48
	€150	€ 60
Silver & colour earrings	€ 80	€ 32
Silver & colour bracelet	€140	€ 56
Silver & colour cufflinks	€ 80	€ 32